

Databricks is a leading data and AI company that provides the Databricks Data Intelligence Platform, a unified solution for data, analytics, and artificial intelligence. This platform enables organizations to integrate AI with their data and develop generative Al applications while maintaining data privacy and control. Databricks aims to make data insights accessible by allowing users to discover information through natural language, and to reduce costs by unifying data, AI, and governance strategies.

Results

**16,739** professionals trained in the first 5 months

**282** classes delivered globally

**4.8/5.0** global training satisfaction score

**3-continent** delivery capability with 24/7 coverage

**39** Databricks certifications held by ROI team



# How to Train 16,739 Professionals in Only 5 Months

A Databricks Case Study

"Hands-on, lab-based learning that you can immediately apply"

"Expert instructors with real-world Databricks experience"

"Interactive training that adapts to your teams knowledge level"

### The Challenge ←

Databricks faced a make-or-break situation: they had few qualified trainers, ineffective content, and couldn't train enough customers to drive business growth.

**The stakes:** Slowing adoption meant their technology couldn't reach its potential. Customer churn was increasing and business growth was stalling.

## The Solution +

Databricks chose ROI Training to build scalable training infrastructure fast.

#### **ROI delivered:**

- 39 certified Databricks instructors already in place
- Proven operational systems from 15 years of experience
- Phased approach: Scoping → Trainer Development → Integration → Global Delivery → Optimization

**Key advantage:** Instead of building from scratch, ROI used existing infrastructure that helped Google Cloud grow from \$1B to \$13B.

#### Why This Matters 🗲

Databricks needed to scale customer enablement to hit aggressive business targets. They chose proven expertise over building internally and achieved results in 5 months that would have taken years to develop.

**Ready for similar results?** ROI Training delivers the same expertise to Google, AWS, Fidelity, and other industry leaders.